



Experiencing problems with your new KidKraft product?

Before getting frustrated and returning your product to the store or Internet retailer, please give us a chance to solve all your problems. Call our office in **Dallas, TX** at **1-800-933-0771**. Our sales support team is available from **8:30 a.m. to 5 p.m.** Central Time Zone every **Monday through Friday**, and we want nothing more than for our customers to be satisfied. If you have a question and it isn't our normal business hours, just leave a message and we will call you back as soon as possible. Don't want to talk to someone? Information on replacement parts can be found at www.kidkraft.com.

- Are our assembly instructions confusing? Are you stuck on a step?

Please, let us help!

- Are you missing a part? Do you need us to send a replacement part?

Please, let us help!

- Did a part arrive broken? Do you need us to send a replacement?

Please, let us help!

- Does the item you received differ in any way from what was ordered?

Please, let us help!

At KidKraft, customer satisfaction is our top priority. Thank you for your business.

David Barr
Executive Vice President

KidKraft
4630 Olin Road
Dallas Texas 75244
www.kidkraft.com

Before calling customer service, please locate the batch code number (example: 2693/65006/04) found on the bottom or back of your product.

Tel: 972.385.0100
Toll Free: 1.800.933.0771
Fax: 972.385.0277
Toll Free: 1.877.933.0771

